

Sabre advances NDC capabilities with expanded point-of-sale availability and additional airline content

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SOUTHLAKE, Texas, March 17, 2021 /PRNewswire/ -- Sabre Corporation (NASDAQ: SABR), the leading software and technology company powering the global travel industry, today announced three further milestones in its progress towards delivering NDC-enabled solutions:

- NDC content can now be booked through GetThere, Sabre's corporate online booking tool
- · Sabre received NDC Level 4 certification as an IT provider
- NDC offers from Singapore Airlines are now more widely available through Sabre's global distribution system (GDS) to gualified agency customers

NDC Level 4 certification as an IT provider

After last year's certification as an aggregator, Sabre is now also certified as NDC Level 4 Capable by the International Air Transport Association (IATA). The certification confirms Sabre's technical ability to support a set of criteria related to full offer and order management capabilities.

Corporations to access NDC offers through GetThere

Sabre is currently piloting NDC capabilities within GetThere, the online booking solution trusted by corporations in more than 100 countries. Business travelers can select policy-compliant NDC offers in addition to traditional content. The support of NDC offers encourages adherence to corporate travel policies by delivering rich, personalized content and providing added flexibility to travelers. Travel Management Companies using GetThere will have the ability to fulfill, ticket and service NDC bookings through Sabre Red 360.

"We want to provide an end-to-end NDC solution that is convenient, easy to use and helps ensure seamless connectivity across our portfolio of customer touchpoints, including GetThere and Sabre Red 360, our point-of-sale tool for travel agents," said Saunvit Pandya, senior director, product management, Sabre Travel Solutions in charge of customer touchpoints. "We are convinced that integration of NDC offers will build upon the significant value we already provide to all stakeholders in business travel. Our business travel technology product suite enables TMCs to focus on what's most important – understanding their customers' needs, customizing their offers and ultimately creating lasting relationships."

New NDC capabilities and content expansion from Singapore Airlines

In the second quarter of 2020, Sabre launched NDC offers from Singapore Airlines, a member of IATA's NDC Leaderboard and a Sabre Beyond NDC partner, to qualified travel agencies based in Singapore through the carrier's KrisConnect program. Since then, access continues to expand and now includes more than 25 locations. Locations added this week include Bangladesh, South Africa, Sri Lanka and United Arab Emirates. In addition to broader access to NDC content, eligible agencies using the Sabre Offer and Order APIs, or Sabre Red 360, can now not only shop and book NDC offers, but also void, refund and exchange NDC orders.

"Partners like Sabre are essential in enabling us to advance our NDC strategy and deliver the personalized, differentiated offers today's travelers increasingly want – especially during these uncertain, fast-changing times," said Bryan Koh, Division Vice President, E-Commerce and Distribution at Singapore Airlines. "It is hardly a secret that many carriers are looking to strengthen their direct sales, but we are also committed to empowering smarter retailing through indirect distribution channels. Many of our passengers rely on the personal service and the expert advice delivered by travel agents and we want to ensure that they have access to the right content. Going forward, this will be highly relevant for facilitating the recovery of both the leisure and the business travel segments."

Through its collaborative "Beyond NDC" initiative, Sabre is focused on modernizing distribution technology to support more consistent access to personalized offers and rich content across channels. Additionally, Sabre is working to help ensure that its solutions support end-to-end agency workflows at scale.

"NDC is an important enabler of Sabre's vision for personalized travel. Over the past year, the travel landscape has changed dramatically, but our focus has not," said Kathy Morgan, vice president, Offer Sourcing, Sabre Travel Solutions. "Our continued progress going beyond NDC, combined with our recent announcements about Sabre Travel AI[™] and the Sabre Smart Retail Engine [™], demonstrate how we are creating a set of solutions to power personalized travel experiences at scale."

About Sabre Corporation

Sabre Corporation is the leading technology provider to the global travel industry. Sabre's software, data, mobile and distribution solutions are used by hundreds of airlines and thousands of hotel properties to manage critical operations, including passenger and guest reservations, revenue management, flight, network and crew management. Sabre also operates a leading global travel marketplace, which processes more than US\$120 billion of global travel spend annually by connecting travel buyers and suppliers. Headquartered in Southlake, Texas, USA, Sabre serves customers in more than 160 countries around the world.

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